Carbon C100

Unboxing and connect.

Introduction

Carbon C100/C100+ are mobile payment terminals with the ability to be used in standalone applications. The product includes dual-band Wi-Fi, Bluetooth and 4G.

This document contains two sets of instructions, one on how to unbox and install a network configured terminal and one on how to unbox and connect a USB configured terminal.

Version history

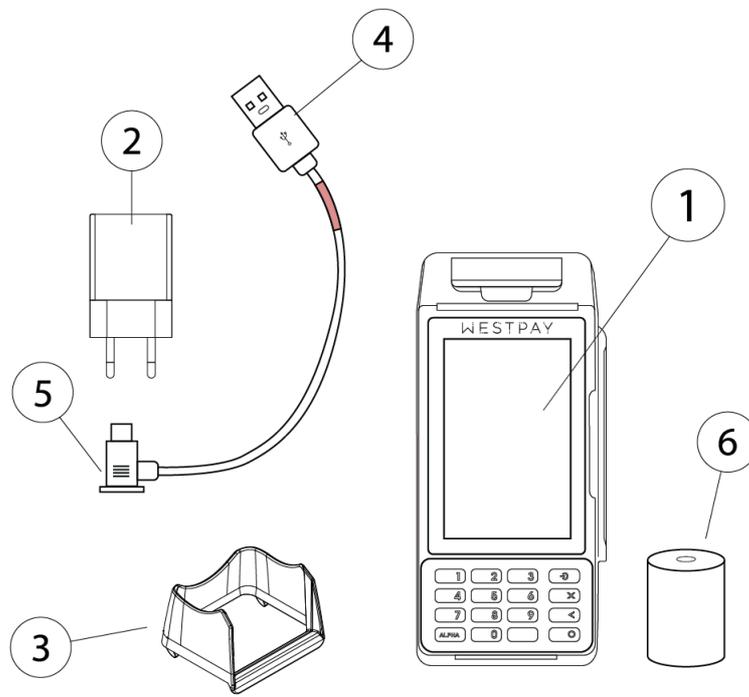| Version	Date	Notes
1.0	2023-05-04	Document created
1.1	2023-06-01	Document updated

WESTPAY

1 Terminal overview

1   Printer

2   Status bar; current battery level, network connection, WiFi and 3G/4G

3   4" TFT Color Display, multi-touch screen, contactless card reader

4   Magnetic Card Reader

5   Keypad

6   Chip card reader

7   Power button (press and hold for 15 seconds)

8   Abort button

9   Edit or back button

10   Approval or select button

11   USB-C, power supply

12   Camera

13   Battery cover

2 Unboxing
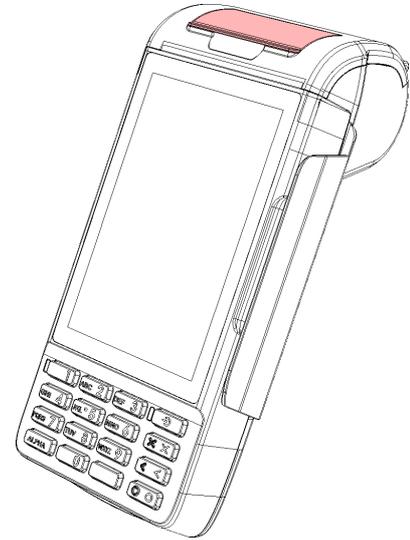

1   Payment terminal

2   USB power plug

3   Pin shield

4   USB cable type-A (power plug end)

5   USB cable type-C (terminal connector end)
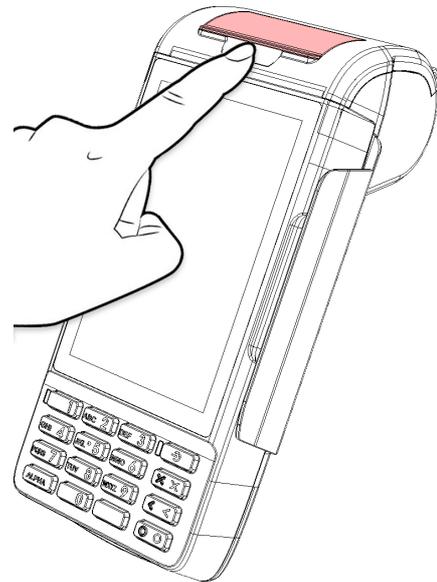
6   Receipt paper roll

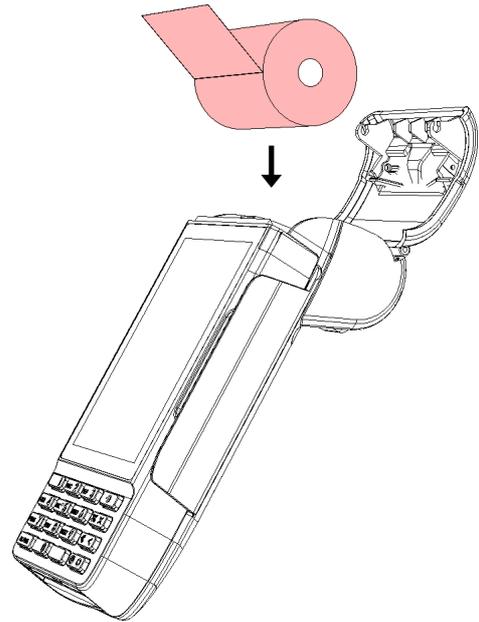# 3 Prepare your terminal.

3.1 Install receipt paper.

Locate the printer lever; highlighted as red on the picture to the right that opens the paper compartment.

With a finger, gently push the lever as shown in the picture. The hatch should pop open easily.
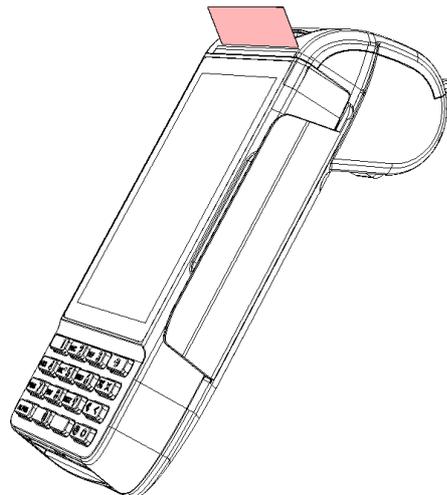
Open the receipt roll and pull out a few cm long slip. Position the roll as shown on the image.

Drop down the roll into the compartment and then close the lid while the paper protrudes out via the small opening between the terminal body and receipt hatch.
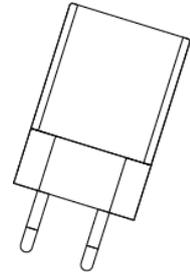
Tear off the receipt paper.

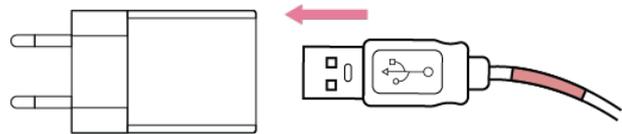Now the terminal is ready for startup and connect configuration.

3.2 Charge the battery.

Before you can start to use your terminal, the battery must be fully charged.
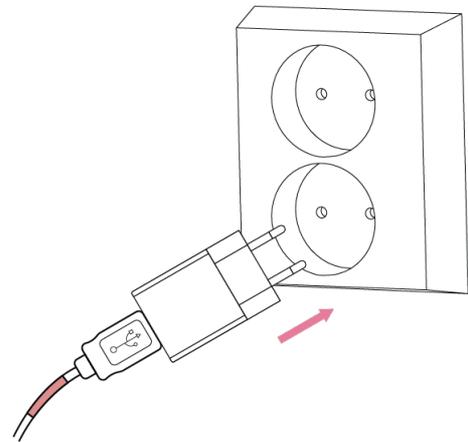
Find the USB power plug.

Connect the USB cable with the red marking into the USB power plug.

Insert the power plug into a power outlet and connect the USB cable type-C end to the terminal.
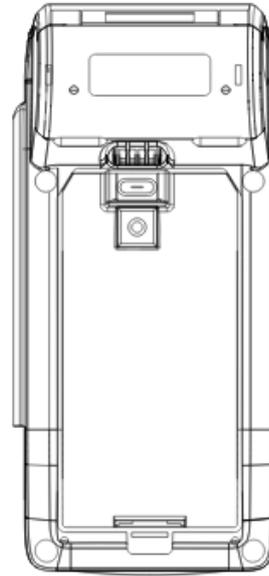
The terminal battery will now be charging. The battery has to be fully charged before the terminal is used for the first time.
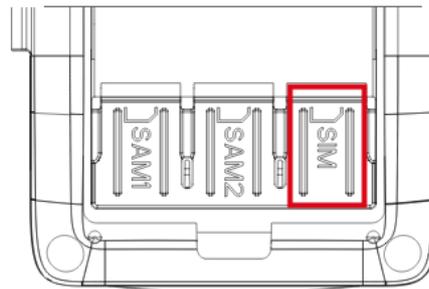
> ℹ️
> - *Charge the terminal device for 12 hours before initial use.*
> - *Ensure the unit was not stored for over one month without charging.*
> - *Battery life will depend on how the terminal is used and how often its charged..*

3.3 Install SIM card (optional)

Remove the back cover via the bottom tab, located on the back side of the terminal. When done, click on the blue button on the screen stating "Continue".

Gently lift up the battery and identify the SIM slot located in the bottom right corner inside the battery compartment. When done, click on the blue button on the screen stating "Continue".

Now, insert a mini-SIM with the chip facing down, like the illustration. Close the battery compartment by placing the battery in its original space. When done, click on the blue button on the screen stating "Continue".